

# ENWRDC

NORTHWEST REGIONAL DATA CENTER



The Ultimate Solution  
to Simplify  
Your Data Center



## Technology at work for you

Serving public and not-for-profit entities for over forty years, NWRDC is one of Florida's leading computing providers for government and educational communities. Our state-of-the-art data center in Tallahassee offers superior infrastructure, system support, application hosting, and 24x7 staffing. Governed by a policy board comprised of our customers, we utilize a shared-cost model to provide leading-edge technology solutions at affordable pricing. NWRDC's secure, enterprise-class computing environment will help you reduce or eliminate IT capital expenditures and infrastructure costs. Focus on your organization's mission by allowing us to meet your IT needs. As a public institution and auxiliary of Florida State University, NWRDC has long been synonymous with high quality, affordable customer service. Let us be the ultimate solution to simplify your data center.

### IT SUPPORT SOLUTIONS

- Public/Private Cloud Services
- Backup and Recovery
- Storage
- Managed Services
- Tallahassee Fiber Loop
- Florida LambdaRail, MyFloridaNet, Florida Power and Light Fibernet, and CenturyLink Connectivity
- Security Services
- Multi-site Colocation
- Mainframe

At NWRDC, our mission is to be the most efficient and innovative data center in the State of Florida through state-of-the-art technology, leadership and partnerships. We are a dedicated service organization committed to providing a wide range of technology support for primarily public and not-for-profit entities on a cost recovery basis. We fulfill our mission by supporting our customers in accomplishing their goals and missions.

## Flexible solutions for your business needs

### SHARED SOLUTIONS

Utilizing a self-governed computing cooperative model, NWRDC offers affordable access to enterprise-level services and facilities that would be difficult and expensive to implement on an individual basis. We reduce costs and overhead by consolidating technology solutions for all customers. With our shared solutions, you can:

- Use a fully hosted virtual data center in a resource on-demand model through either our Community Cloud or our Public/Private Cloud offerings.
- Provide your organization with scalable, on-demand storage at a fraction of the cost of stand-alone equipment through Storage as a Service.
- Take advanced control of your backup and recovery through our on-demand Backup as a Service.
- Enhance your operations and cut expenses by allowing our staff to manage your systems through Managed Services.
- Utilize our secondary site in Atlanta, Georgia for your disaster recovery or production needs.
- Provide for 24x7 security monitoring, penetration testing, or other security services by leveraging our Managed Services Security Provider reseller contract.



“FIU and NWRDC have forged a great partnership whereby FIU’s disaster recovery resiliency has been implemented, tested, and validated successfully.”

**Jesus Arias, PMP**  
Business Continuity/  
Disaster Recovery Manager  
Florida International University

## EXCEEDING CUSTOMER EXPECTATIONS

NWRDC’s staff is dedicated to delivering consistent, best-in-class support. Through open communication and continuous feedback, we are able to establish and maintain positive, long-term relationships with our customers. Our diverse team of highly skilled and motivated staff strive to ensure every customer interaction is positive. Whether you chose from one of our shared service offerings or allow us to engineer a flexible approach to meet your unique needs, your satisfaction is our top priority.

“NWRDC has provided Orange County a top-notch and affordable offsite solution for application protection since 2008. Their staff is very professional, accommodating, and it is a pleasure to do business with them.”

**Ted Czech**  
Disaster Recovery Analyst  
Orange County Government

## ROBUST, RELIABLE, AND SECURE FACILITY

NWRDC’s Tallahassee facility employs an advanced security system with 24x7x365 monitoring. The facilities are under continuous recorded surveillance. Unescorted entry to the data center floor is only available through an approved list. Visitors must present photo ID and sign-in for access. Facility specifications include:

- 9600+ square feet raised data center floor space. Additional square footage is available at our secondary site in Atlanta, Georgia.
- Continuous monitoring of air temperature and humidity levels.
- Redundant cooling systems
- Two (2) 1000kW generators and one (1) 500 kW generator can run at full capacity for weeks with emergency refueling as needed.
- Redundant UPS systems totaling 1500 KVA dedicated to the raised floor areas.
- All server enclosures are powered by two (2) electrical circuits from diverse Power Distribution Units.
- Smoke detection, fire suppression and lightning suppression systems.

“Extensive planning and coordinated efforts between FLVC networking staff and NWRDC professional service staff resulted in a smooth transition and minimal impact on the state’s 1,000,000+ public college and university students and institutional staff who rely upon FLVC’s services.”

**Betsy Hacker**  
Assistant Director  
Technology Infrastructure Services  
Florida Virtual Campus

A man in a blue shirt is seen from the back, looking towards a bright room with large windows. In the background, several people are seated around a table, engaged in a meeting or discussion. The scene is brightly lit, suggesting a modern office or conference room.

For complete service offerings and rates, please visit:  
[www.nwrdc.fsu.edu](http://www.nwrdc.fsu.edu)

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